

Isles of Scilly Dental Services: Your guide to dental care on the islands



Who can access treatment?

Patient Type	What's Available
Permanent Residents	Routine NHS examinations and all necessary treatment
Seasonal Workers	Emergency appointment followed by treatment to resolve issues
Holiday Visitors	Emergency Appointment only

Emergency Appointment = One appointment to deal with the issue that is causing pain or discomfort.

Routine dental care = Regular dental examinations followed by any treatment needed, frequency of examinations will be decided by the dentist.

Children requiring Orthodontic treatment will be referred by the dentist for a specialist opinion.

Please be aware that if clinically necessary, private dental treatment options may be offered by your dentist at an extra cost. The recommended course of treatment will be determined by the dentist based on your clinical needs.

(Smile:Together)



Need Help or Want to Book?



Please call us on 0333 405 0291 and choose option 5 where your call will be answered in our Reception in Penzance. Please be aware we do not have a receptionist situated on the island so will be unable to deal with walk in enquiries.

Please call 0333 405 0290 out of hours for dental emergencies.

For more information on our island clinic please visit <https://smiletogether.co.uk/locations/isles-of-scilly/>

If you are not exempt from charges, you should pay one of the following charges for each course of treatment you receive:

Band 1 course of treatment — £27.40

This covers an examination, diagnosis (eg X-rays), advice on how to prevent future problems, a scale and polish if needed, and application of fluoride varnish or fissure sealant. If you require urgent care, even if your urgent treatment needs more than one appointment to complete, you will only need to pay one Band 1 charge.

Band 2 course of treatment — £75.30

This covers everything listed in Band 1 above, plus any further treatment such as fillings, root canal work or if your dentist needs to take out one or more of your teeth.

Band 3 course of treatment — £326.70

This covers everything listed in Bands 1 and 2 above, plus crowns, dentures and bridges.

You can get free NHS dental appointments and treatment if:

- you're aged under 18, or under 19 and in full-time education
- you're pregnant or have had a baby in the last 12 months
- you've had a stillbirth in the past 12 months
- you're getting treatment in an NHS hospital from a hospital dentist (but you may still need to pay for dentures or bridges)
- you receive War Pension Scheme payments, or Armed Forces Compensation Scheme payments and the treatment is for your accepted disability

You can also get free NHS dental treatment if you or your partner receive certain benefits including:

- Income Support
- Income-based Jobseeker's Allowance
- Income-related Employment and Support Allowance
- Pension Credit Guarantee Credit
- Pension Credit Guarantee Credit with Savings Credit
- Universal Credit – but only if your income is below a certain amount

If you or your partner receive benefits that mean you can get free dental treatment from the NHS, your dependents aged under 20 can also get free dental treatment.