

## **Minutes of Board Meeting**

# 29<sup>th</sup> September 2020

#### 1) Present:

Paul Charnock (Chair of Board), Jane Hurd (Board), Stephen Manning (Board), Catherine Fuller (Coordinator), Karen Hodgin (Coordinator).

## Apologies:

Chris Douglas (Board), Penny Penn-Howard (Board)

## 2) Approve minutes of 28.07.20

Minutes from 28/07/20 were approved as correct.

#### 3) Matters arising from minutes

No matters arising from previous minutes.

#### 4) Work Plan

JH said to say thanks to Cath Benoy from Skybus for email regarding 48hrs for COVID test to come back before flying on stretcher flights from IOS.

PC asked if the MTTG meeting went well? JH said yes. SM explained that he just doesn't understand why the physio's at West Cornwall can't just fly over from Land's End.

PC asked for a reminder about what 'Ask Cornwall' is. CF explained that it is a platform for people to ask questions. It is a web-based engagement platform – putting people in touch with relevant services.

Volunteering – PC said that from his experience over the years, people are keen to start helping but then tail off. JH said that as more people might have to start isolating, there might be a higher demand for volunteers. SM asked if the Council help? KH explained that we work together with them. They will contact us to see if we have any volunteers available, if we can't help, then the council will help.

JH talked about an application that has been launched by a medical team. It was on Spotlight. SM said the radio has been pushing it too. Called 'Sunrise' or something similar. CF said there is something called 'The Doctor will zoom you now'. It was a study designed to understand the patients experience of virtual consultations. SM said that this is great for a lot of people, but not for people who do not use IT. CF said an idea could be for volunteers to have an iPad that they can take to people's houses and the questionnaires completed with them. PC agreed that the hard to reach people are the ones who need most support in this area. SM said this would be great except during COVID!

Surveys – PC went through the surveys that had been on our website. KH/CF said all that information went into the newsletter.

Mental Health Nurse – The importance of keeping this service on the islands was discussed. It was agreed that KH/CF would email Dr C.Picken.